Subject: Probmel with modifying file on the grid
Posted by Dima Melnychuk on Fri, 02 Sep 2011 19:24:19 GMT
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Hi all,

when I try to modify a file on the grid I have the following message:

Sep 2 21:09:55 info   File changed, uploading...
Sep 2 21:09:55 info   Connecting to Authen...
Sep 2 21:09:55 info   Access [envelope] creation failed: Uploading file for user (dimam) is
denied - number of files quota exceeded.
Sep 2 21:09:55 info   Access [envelope] creation failed: Uploading file for user (dimam) is
denied - number of files quota exceeded.
Sep 2 21:09:55 info   We couldn't get envelopes for the specified '2' SEs with qos flag 'disk'.
Sep 2 21:09:55 info   ERROR: Adding the file was not successful because of access
exception, check above!
Sep 2 21:09:55 info   Error, we couldn't add/store the file on any SE!

However I can add a new file, for example:

[pgdb2.gla.ac.uk:3307] /panda/user/d/dimam/ > cp run_ana_tpc2.jdl run_ana_tpc3.jdl
Sep 2 21:17:34 info   Copying /panda/user/d/dimam/run_ana_tpc2.jdl to run_ana_tpc3.jdl...
Sep 2 21:17:34 info   Inserting the lfn
Sep 2 21:17:34 info   File(s) inserted
Sep 2 21:17:34 info   Files /panda/user/d/dimam/run_ana_tpc3.jdl inserted in the catalog

Location of the file I want modify:

[pgdb2.gla.ac.uk:3307] /panda/user/d/dimam/ > whereis run_ana_tpc2.jdl
Sep 2 21:15:00 info   The file run_ana_tpc2.jdl is in
        SE => PANDA::GSI::VIRTUAL2 pfn
=>root://lxi017.gsi.de:1094//save/14/34357/3c96d468-d560-11e0-8650-0030486718d4

        SE => PANDA::Torino::FILE pfn
=>root://pandafarm01.to.infn.it:8222//alien_SE/14/34357/3c96d468-d560-11e0-8650-00304867
18d4

And location of new file is the same as of original file:

Sep 2 21:18:41 info   The file run_ana_tpc3.jdl is in
        SE => PANDA::GSI::VIRTUAL2 pfn
=>root://lxi017.gsi.de:1094//save/14/34357/3c96d468-d560-11e0-8650-0030486718d4

        SE => PANDA::Torino::FILE pfn
=>root://pandafarm01.to.infn.it:8222//alien_SE/14/34357/3c96d468-d560-11e0-8650-00304867
18d4

Any suggestion how it can be solved?

Dima

Subject: Re: Probmel with modifying file on the grid
Posted by Dima Melnychuk on Fri, 02 Sep 2011 21:43:46 GMT

Hi again,

in continuation of my previous post
I have another proble which seems to be part of the same problem.

For the last job I run part of subjobs are finished with the status - ERROR_SV, and resubmition doesn't help here.

Dima

Subject: Re: Problem with modifying file on the grid
Posted by Dan Protopopescu on Mon, 05 Sep 2011 09:35:00 GMT

Dear Dima,

We were working Friday on fixing the Torino xrootd involved, and that might have been the problem. Everything should be back to normal now.

Cheers,
Dan

Subject: Re: Probmel with modifying file on the grid
Posted by Dima Melnychuk on Mon, 05 Sep 2011 11:34:11 GMT

Dear Dan,

Unfortunately I still cannot modify file on grid, nor add new file.
Only cp command works, which create copy of file which later cannot be modified.

So when I try again to modify run_ana_tpc2.jdl, and I have

Sep 5 13:27:02 info   File changed, uploading...

Sep 5 13:27:02 info   Connecting to Authen...
Sep 5 13:27:02 info
Sep 5 13:27:02 info   Access [envelope] creation failed: Uploading file for user (dimam) is

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denied - number of files quota exceeded.
Sep 5 13:27:02 info   We couldn't get envelopes for the specified '2' SEs with qos flag 'disk'.

Sep 5 13:27:02 info   ERROR: Adding the file was not successful because of access exception, check above!
Sep 5 13:27:02 info   Error, we couldn't add/store the file on any SE!

[pgdb2.gla.ac.uk:3307] /panda/user/d/dimam/ > whereis run_ana_tpc2.jdl

Sep 5 13:27:20 info   The file run_ana_tpc2.jdl is in

        SE => PANDA::GSI::VIRTUAL2 pfn
=>root://lxi017.gsi.de:1094//save/09/44648/1d3ba806-d564-11e0-86e7-0030486718d4

        SE => PANDA::Torino::FILE pfn
=>root://pandafarm01.to.infn.it:8222//alien_SE/09/44648/1d3ba806-d564-11e0-86e7-0030486718d4

Dima

Subject: Re: Probmel with modifying file on the grid
Posted by StefanoSpataro on Mon, 05 Sep 2011 12:08:28 GMT
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I found this mail when I had the same problem,
maybe Dan can remember how he has fixed it.

> -----Original Message-----
> From: Dan Protopopescu [mailto:dan.protopopescu@glasgow.ac.uk]
> Sent: giovedì 21 luglio 2011 11.08
> To: Stefano Spataro; Stefano Lusso
> Subject: Re: Cannot save/edit anymore files on the grid
>
> Stefano,
>
> Could you please try now ? I added a default SE in LDAP for
> pandafarm01.
>
> Cheers,
> Dan
>
>
> On 07/21/2011 08:40 AM, Stefano Spataro wrote:
> > Hi,
> > this morning I was not the only one with problems storing files on
> the grid,
> > also elisa:

> >
> > Jul 21 09:22:05 info   File changed, uploading...
> > Jul 21 09:22:05 info   Connecting to Authen...
> > Jul 21 09:22:05 info
> > Jul 21 09:22:05 info   Access [envelope] creation failed:
> > checkPermissionsOnLFN failed for /panda/user/e/elisa/test-ana.jdl
> > Jul 21 09:22:05 info   ERROR with access envelope:
> > checkPermissionsOnLFN failed for /panda/user/e/elisa/test-ana.jdl
> > Jul 21 09:22:05 info   SE Discovery is not available, no static SE
> > specification, using CONFIG->SE_FULLNAME as a fallback to try not to
> > lose the file.
> > Jul 21 09:22:05 info   Connecting to Authen...
> > Jul 21 09:22:05 info   Access [envelope] creation failed:
> > checkPermissionsOnLFN failed for /panda/user/e/elisa/test-ana.jdl
> > Jul 21 09:22:05 info   Access [envelope] creation failed:
> > checkPermissionsOnLFN failed for /panda/user/e/elisa/test-ana.jdl
> > Jul 21 09:22:05 info   ERROR with access envelope:
> > checkPermissionsOnLFN failed for /panda/user/e/elisa/test-ana.jdl
> > Jul 21 09:22:05 info   Error, we couldn't add/store the file on any
> SE!
> >
> >
> > Editing the file, and yesterday I had the same problem:
> >
> >
> > [pgdb2.gla.ac.uk:3307] /panda/user/s/spataro/tdr11/> add
> ana_check_eta.C
> > /home/spataro/may11/july11/macro/run/tdrct/eta_c_tpc_piid/ana_check.C
> > Jul 20 20:14:18 info   The pfn
> >
> '/home/spataro/may11/july11/macro/run/tdrct/eta_c_tpc_piid/ana_check.C'
> > does not look like a pfn... let's hope thatit refers to
> >
> 'file://briareos.to.infn.it/home/spataro/may11/july11/macro/run/tdrct/e
> ta_
> > c_tpc_piid/ana_check.C'
> > Jul 20 20:14:18 info   Connecting to Authen...
> > Jul 20 20:14:18 info
> > Jul 20 20:14:18 info   Access [envelope] creation failed: Uploading
> file
> > for user (spataro) is denied - number of files quota exceeded.
> > Jul 20 20:14:18 info   We couldn't get envelopes for the specified
> '2'
> > SEs with qos flag 'disk'.
> > Jul 20 20:14:18 info   ERROR: Adding the file was not successful
> because
> > of access exception, check above!
> > Jul 20 20:14:18 info   Error, we couldn't add/store the file on any
> SE!
> > [pgdb2.gla.ac.uk:3307] /panda/user/s/spataro/tdr11/>
> >
> >

> > What's going wrong?
> >
> > Stefano
> >
> >
>
> --
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> http://nuclear.gla.ac.uk/i.php?n=Protopopescu