

---

Subject: error during installation: protocol https not supported  
Posted by [Markus Moritz](#) on Tue, 25 Feb 2020 15:05:28 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

Hello,

today I saw a strange error message during the installation of FairSoft jun19p2:

```
-----  
error: downloading 'https://cern.ch/geant4/datasets/whatever' failed  
status_code: 1  
status_string: "Unsupported protocol"  
log:  
--- LOG BEGIN ---  
Protocol "https" not supported or disabled in libcurl  
-----
```

the following was tried :

- verified the availability of the files with a web browser
- verified direct download of some of the needed files via CURL
- reinstalled CURL


Has somebody an idea what else one could do?

Thanks a lot in advance  
Markus

---

## File Attachments

1) [Screenshot from 2020-02-25 15-43-35.png](#), downloaded 527 times



```
100% error: downloading 'https://cern.ch/geant4-data/datasets/G4ABLA.3.1.tar.g  
1336 status_code: 1 0 0 2453M 174M 132M S 0.0 1.1 0:02:35 /usr/lib/fire  
2065 status_string: "Unsupported protocol" M S 0.0 1.0 0:11:08 /usr/lib/fire  
2176 log: mon 20 0 2368M 108M 85904 S 0.0 0.7 0:00:71 /usr/lib/fire  
6099 --- LOG BEGIN --- 0 2360M 91564 68792 S 0.0 0.6 0:00:31 /usr/lib/fire  
1035 Protocol "https" not supported or disabled in libcurl 92.40 /usr/lib/snap  
8527 2377 simon 20 0 1725M 111M 57156 S 0.0 0.7 0:01:06 gimp-2.10  
Closing connection -1 0 0 1398M 110M 21436 S 0.0 0.7 0:02:04 /usr/bin/gnom  
2479 2074 simon 20 0 1095M 44500 35872 S 0.0 0.3 0:00:21 /usr/libexec/ev  
2442 2098 simon 20 0 997M 53024 35356 S 0.0 0.3 0:04:55 nemo-desktop  
6084 2377 simon 20 0 938M 66540 46308 S 0.0 0.4 0:02:74 /usr/bin/syne  
2528 20 --- LOG END --- 0 927M 44504 36052 S 0.0 0.3 0:00:18 /usr/libexec/
```

---

Subject: Re: error during installation: protocol https not supported  
Posted by [Dmytro Kresan](#) on Mon, 06 Apr 2020 11:55:30 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

Hi.

How did you re-install curl? And which OS do you have?

Best regards,  
Dima

---