
Subject: trouble during copy a file
Posted by [donghee](#) on Wed, 31 Aug 2011 13:23:30 GMT
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Hi grid experts,

I have very small trouble....
Simply cannot use a "get" to download the files to my local system.
The files belong to pbarprod.

I want to copy a mixed event for tdr campaign
find -c test-run1002_900_1 /panda/user/p/pbarprod/tdr11/output/mix/psi3770/run1002_900/1/
*

Then try
get test-run1002_900_1 /tmp/test-run1002_900_1

But got the message

Quote:

Aug 31 14:40:33 info Connecting to Authen...

Aug 31 14:40:33 info Access [envelope] creation failed: Not possible to get file info for file
[getPFNforReadOrDeleteAccess error]. File info is not correct or you don't have access on
certain SEs.

Aug 31 14:40:33 info Access [envelope] creation failed: Not possible to get file info for file
[getPFNforReadOrDeleteAccess error]. File info is not correct or you don't have access on
certain SEs.

Aug 31 14:40:33 info Cannot get access to test-run1002_600_1

not allowed?

Best wishes,
Donghee

Subject: Re: trouble during copy a file
Posted by [Dan Protopopescu](#) on Wed, 31 Aug 2011 15:26:18 GMT
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Dear Donghee,

When you create your collection you should exclude the zip file (which is actually the archive
that contains all the others).

Could you please try again with

find -c test-run1002_900_1 /panda/user/p/pbarprod/tdr11/output/mix/psi3770/run1002_900/1/
*.root

or any pattern that includes the desired files but excludes the *.zip ?

Dan
