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Subject: trouble during copy a file  
Posted by [donghee](#) on Wed, 31 Aug 2011 13:23:30 GMT  
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Hi grid experts,

I have very small trouble....  
Simply cannot use a "get" to download the files to my local system.  
The files belong to pbarprod.

I want to copy a mixed event for tdr campaign  
find -c test-run1002\_900\_1 /panda/user/p/pbarprod/tdr11/output/mix/psi3770/run1002\_900/1/  
\*

Then try  
get test-run1002\_900\_1 /tmp/test-run1002\_900\_1

But got the message

Quote:

Aug 31 14:40:33 info Connecting to Authen...

Aug 31 14:40:33 info Access [envelope] creation failed: Not possible to get file info for file [getPFNforReadOrDeleteAccess error]. File info is not correct or you don't have access on certain SEs.

Aug 31 14:40:33 info Access [envelope] creation failed: Not possible to get file info for file [getPFNforReadOrDeleteAccess error]. File info is not correct or you don't have access on certain SEs.

Aug 31 14:40:33 info Cannot get access to test-run1002\_600\_1

not allowed?

Best wishes,  
Donghee

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Subject: Re: trouble during copy a file  
Posted by [Dan Protopopescu](#) on Wed, 31 Aug 2011 15:26:18 GMT  
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Dear Donghee,

When you create your collection you should exclude the zip file (which is actually the archive that contains all the others).

Could you please try again with

```
find -c test-run1002_900_1 /panda/user/p/pbarprod/tdr11/output/mix/psi3770/run1002_900/1/  
*.root
```

or any pattern that includes the desired files but excludes the \*.zip ?

Dan

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