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Subject: error during installation: protocol https not supported  
Posted by [Markus Moritz](#) on Tue, 25 Feb 2020 15:05:28 GMT  
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Hello,

today I saw a strange error message during the installation of FairSoft jun19p2:

```
-----  
error: downloading 'https://cern.ch/geant4/datasets/whatever' failed  
status_code: 1  
status_string: "Unsupported protocol"  
log:  
--- LOG BEGIN ---  
Protocol "https" not supported or disabled in libcurl  
-----
```

the following was tried :

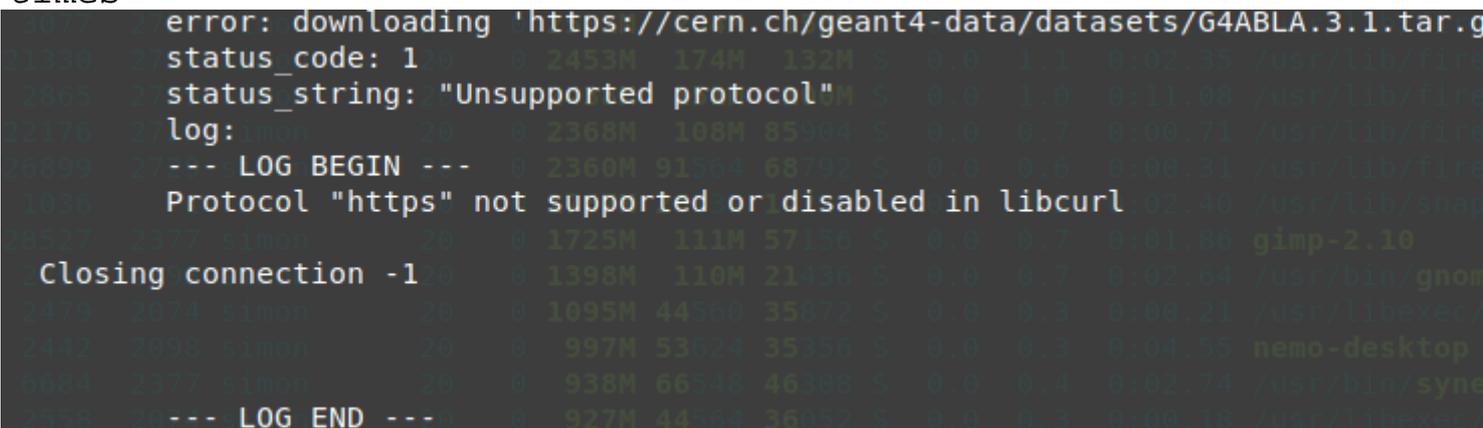
- verified the availability of the files with a web browser
- verified direct download of some of the needed files via CURL
- reinstalled CURL

Has somebody an idea what else one could do?

Thanks a lot in advance  
Markus

## File Attachments

1) [Screenshot from 2020-02-25 15-43-35.png](#), downloaded 775 times



```
error: downloading 'https://cern.ch/geant4-data/datasets/G4ABLA.3.1.tar.g  
status_code: 1  
status_string: "Unsupported protocol"  
log:  
--- LOG BEGIN ---  
Protocol "https" not supported or disabled in libcurl  
Closing connection -1  
--- LOG END ---
```