
Subject: error during installation: protocol https not supported
Posted by [Markus Moritz](#) on Tue, 25 Feb 2020 15:05:28 GMT
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Hello,

today I saw a strange error message during the installation of FairSoft jun19p2:

```
-----  
error: downloading 'https://cern.ch/geant4/datasets/whatever' failed  
status_code: 1  
status_string: "Unsupported protocol"  
log:  
--- LOG BEGIN ---  
Protocol "https" not supported or disabled in libcurl  
-----
```

the following was tried :

- verified the availability of the files with a web browser
- verified direct download of some of the needed files via CURL
- reinstalled CURL

Has somebody an idea what else one could do?

Thanks a lot in advance
Markus

File Attachments

1) [Screenshot from 2020-02-25 15-43-35.png](#), downloaded 707 times



```
10077 1 error: downloading 'https://cern.ch/geant4-data/datasets/G4ABLA.3.1.tar.g
1330 1 status_code: 1 0 0 2453M 174M 132M S 0.0 1.1 0:02.35 /usr/lib/fire
2065 1 status_string: "Unsupported protocol" M S 0.0 1.0 0:11.08 /usr/lib/fire
2176 1 log: mon 20 0 2368M 108M 85904 S 0.0 0.7 0:00.71 /usr/lib/fire
6099 1 --- LOG BEGIN --- 0 2360M 91564 68792 S 0.0 0.6 0:00.31 /usr/lib/fire
1035 Protocol "https" not supported or disabled in libcurl 92.40 /usr/lib/snap
8527 2377 simon 20 0 1725M 111M 57156 S 0.0 0.7 0:01.86 gimp-2.10
Closing connection -1 0 0 1398M 110M 21436 S 0.0 0.7 0:02.64 /usr/bin/gnom
2479 2074 simon 20 0 1095M 44560 35872 S 0.0 0.3 0:00.21 /usr/libexec/
2442 2098 simon 20 0 997M 53624 35356 S 0.0 0.3 0:04.55 nemo-desktop
6084 2377 simon 20 0 938M 66548 46308 S 0.0 0.4 0:02.74 /usr/bin/syne
2558 20 --- LOG END --- 0 0 927M 44564 36052 S 0.0 0.3 0:00.18 /usr/libexec/
```