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Subject: Login Error

Posted by [Elisa Fioravanti](#) on Wed, 04 Jun 2014 18:19:43 GMT

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Dear all,

in the last few hours, when I try to login to GRID, I have this error message:

```
[fioravanti@panda1 ~]$ alien login
```

```
Error getting the configuration for the organisation from host=lxpandagrid03.gsi.de:8389 and
dn=o=panda,dc=gla,dc=ac,dc=uk
```

```
Use of uninitialized value in concatenation (.) or string at
```

```
/home/fioravanti/alien.v2-20.81/lib/perl5/site_perl/5.10.1/AliEn/Catalog ue/Basic.pm line 154.
```

```
Jun  4 18:27:23 info Finding the address of 'Authen'
```

```
Use of uninitialized value in concatenation (.) or string at
```

```
/home/fioravanti/alien.v2-20.81/lib/perl5/site_perl/5.10.1/AliEn/RPC.pm line 93.
```

```
Use of uninitialized value in concatenation (.) or string at
```

```
/home/fioravanti/alien.v2-20.81/lib/perl5/site_perl/5.10.1/AliEn/RPC.pm line 93.
```

```
Jun  4 18:27:23 info Connecting to Authen in http://:
```

```
Jun  4 18:27:23 info PROBLEMS with the RPC call 'doOperation' to Authen (from AliEn::RPC
/home/fioravanti/alien.v2-20.81/lib/perl5/site_perl/5.10.1/AliEn/RPC.pm: 131): 500 Can't
connect to ::80 (Bad hostname) at
```

```
/home/fioravanti/alien.v2-20.81/lib/perl5/site_perl/5.10.1/AliEn/RPC.pm line 181
```

```
Jun  4 18:27:23 info Calling Authen over RPC did not work, trying 4 more times till giving up.
```

```
Jun  4 18:27:23 info PROBLEMS with the RPC call 'doOperation' to Authen (from AliEn::RPC
/home/fioravanti/alien.v2-20.81/lib/perl5/site_perl/5.10.1/AliEn/RPC.pm: 131): 500 Can't
connect to ::80 (Bad hostname) at
```

```
/home/fioravanti/alien.v2-20.81/lib/perl5/site_perl/5.10.1/AliEn/RPC.pm line 181
```

```
Jun  4 18:27:23 info Calling Authen over RPC did not work, trying 3 more times till giving up.
```

```
Jun  4 18:27:25 error We have asked the server 2 times, and it didn't work
```

```
Jun  4 18:27:25 info You do not have permissions in /e/elisa/
```

```
Use of uninitialized value in concatenation (.) or string at
```

```
/home/fioravanti/alien.v2-20.81/lib/perl5/site_perl/5.10.1/AliEn/ClientC atalogue.pm line 35.
```

```
Jun  4 18:27:25 info Home directory for  does not exist or you do not have permissions
```

Thanks

Elisa

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