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Subject: [NOTSUPPORTED]Problem in Installation of external package dec 2013  
Posted by [Shyam Kumar](#) on Tue, 15 Apr 2014 05:31:15 GMT

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Hi,

I am doing installation of external package dec13 for that I have downloaded it and then ./configure.sh it is stopping every time with the below problem. However for apr13 it is working fine.

```
--2014-04-15 10:46:03-- ftp://root.cern.ch/root/root_v5.34.13.source.tar.gz
(try:19) => `root_v5.34.13.source.tar.gz'
Connecting to root.cern.ch (root.cern.ch)|128.142.172.96|:21... connected.
Logging in as anonymous ... Logged in!
==> SYST ... done. ==> PWD ... done.
==> TYPE I ... done. ==> CWD (1) /root ... done.
==> SIZE root_v5.34.13.source.tar.gz ... 67650443
==> PASV ... couldn't connect to 128.142.172.96 port 41514: Connection timed out
Retrying.
```

```
--2014-04-15 10:48:22-- ftp://root.cern.ch/root/root_v5.34.13.source.tar.gz
(try:20) => `root_v5.34.13.source.tar.gz'
Connecting to root.cern.ch (root.cern.ch)|128.142.172.96|:21... connected.
Logging in as anonymous ... Logged in!
==> SYST ... done. ==> PWD ... done.
==> TYPE I ... done. ==> CWD (1) /root ... done.
==> SIZE root_v5.34.13.source.tar.gz ... 67650443
==> PASV ... couldn't connect to 128.142.172.96 port 28319: Connection timed out
Giving up.
```

```
*** Unpacking root_v5.34.13.source.tar.gz .....
--E-- Cannot unpack package root
shyam@shyam:~/fairsoft$
```

Thank you

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