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Subject: trouble during copy a file

Posted by [donghee](#) on Wed, 31 Aug 2011 13:23:30 GMT

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Hi grid experts,

I have very small trouble....

Simply cannot use a "get" to download the files to my local system.

The files belong to pbarprod.

I want to copy a mixed event for tdr campaign

```
find -c test-run1002_900_1 /panda/user/p/pbarprod/tdr11/output/mix/psi3770/run1002_900/1/  
*
```

Then try

```
get test-run1002_900_1 /tmp/test-run1002_900_1
```

But got the message

Quote:

Aug 31 14:40:33 info Connecting to Authen...

Aug 31 14:40:33 info Access [envelope] creation failed: Not possible to get file info for file [getPFNforReadOrDeleteAccess error]. File info is not correct or you don't have access on certain SEs.

Aug 31 14:40:33 info Access [envelope] creation failed: Not possible to get file info for file [getPFNforReadOrDeleteAccess error]. File info is not correct or you don't have access on certain SEs.

Aug 31 14:40:33 info Cannot get access to test-run1002\_600\_1

not allowed?

Best wishes,

Donghee

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